

Support Offer: the revised version of the matrix Standard.

matrix[™]
quality standard for information
advice and guidance services

1. An introduction to the revised Standard by your Assessor

You can book a personal session with your assessor for an hour to present the latest version of the Standard to you highlighting how the Standard has evolved and answering any key questions to build your understanding. These sessions will be similar to webinars in content but can be delivered in-house. The audience should be a small group of professionals that are responsible for the matrix Standard. Please note whilst your assessor can help build your understanding the session will stop short of providing advice about precisely what changes if any you should make. If you want more detailed advice, you can organise an in-house workshop or consultancy support with us as outlined below.

**Priced:
£200+VAT**

2. An In-house Workshop

We can provide an independent licenced trainer to facilitate in-depth discussions on Information, Advice and Guidance topics which relate to the revised version of the Standard. These workshops will be tailored to your needs and may be delivered inhouse or remotely. If you have a team development day planned, as part of it, we could deliver a workshop .Why not book a meeting with one of the business development team to discuss your requirements, and we will find an appropriate licenced trainer to work with you.

**Priced: from
£600+VAT**

3. Advisory or Consultancy Support

You may have a need for in-depth guidance for an individual or small group of managers to implement the revised Standard or more generally improve the quality of your information, advice, and guidance service due to challenges you may be facing. Please contact us to discuss your requirements and we will source one of our independent licenced advisers with the appropriate experience to meet your needs. Please note you can blend this support with workshops to engage and develop the wider team.

**Priced: from
£600+VAT**

How to Receive the Support:

You can speak to your assessor about how to arrange this or you can contact us:

01423 229665

matrixStandard@growthco.uk